

SUSTAINABILITY REPORT 2024

PUNTA CANA
PRINCESS HOTEL



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INTRODUCTION

Dear reader, we are proud to know that you are interested in reading our Sustainability Report for our Punta Cana Princess hotel. Which has been made based on the development of our activities during the year 2024 by adopting a series of measures, objectives, environmental and sustainable compliance regulations for our community, our guests, employees and suppliers.

We are proud to show our evolution which is worked constantly in the environmental, social and sustainable aspects, which are achieved through our Corporate Social Responsibility policies, our Princess & You 360 program and sustainability and environmental policies. That is why we adopt a series of measures and practices to make our facility sustainable, while not leaving behind the commitment of responsibility and respect for the environment and ecosystems.

Below you will see our achievements, as well as future goals through the actions we take to achieve them. Our commitment is to the well-being of our guests, the local community and the natural environment that surrounds us. Working continuously because together we can create a legacy of responsibility and commitment to the well-being of our planet and future generations.

This sustainability report is reviewed and signed by our sustainability committee:

Sr. Federico Espinal
General Manager

Sr. Silverio Oguislen
Assistant General Manager

Sra. Maria Dolores
HR Manager

Srta. Steisi Silvestre
Quality Control Manager

Ing. Daniel Castillo
Maintenance Manager



PUNTA CANA PRINCESS

The Hotel Punta Cana Princess – Adults Only – is a 5 star hotel located in the Dominican Republic. It has an excellent location at the foot of Bavaro beach and only 25 minutes from the airport. Its beaches are beautiful thanks to the quality of its white sands and transparent waters. A true paradise in the Caribbean! in one of the most renowned areas for the incomparable beauty of its landscape, the quality of its sands and the transparency of its waters in the famous Bávaro Punta Cana Beaches, bathed by the Atlantic Ocean, offering its visitors a spectacular landscape surrounded by turquoise waters, fine white sand and a natural environment dominated by coconut trees, the landscape and Caribbean facilities. It has 256 charming Deluxe Suites and 14 romantic Honeymoon Suites. Along with the hotel's ample facilities, we also offer exquisite gastronomy in any of our five restaurants and a functional snack bar.

The Punta Cana Princess Hotel in Playa Bávaro, Punta Cana stands out especially for its excellent location, with landscaped areas and seafront location to enjoy a peaceful vacation with everything at your fingertips. The comfort of this prestigious "Resort" manages to satisfy all the expectations of the most demanding clients. Visit us & You will love it! Taking into account the current and future repercussions that impact the environment Punta Cana Princess Resort, is committed to adopt an ethical and responsible behavior to mitigate the damage that by its nature can cause to the ecosystem, developed based on a good management of its renewable and non-renewable resources, below in detail.



MISSION, VISION, VALUES

VISION

Our Vision is to be leaders in the business of sun, beach and fun offers, by guaranteeing quality and effectiveness in service through the professional development of our collaborators.

MISSION

Improve our vacation concept based on effective teamwork management.

VALUES

Honesty Warmth Commitment Quality Fairness Satisfaction Responsibility



SUSTAINABILITY

Sustainability refers to the balance between human activities and environmental resources, guaranteeing their long-term availability.

The sustainability of tourism is demonstrated in 3 operational plans:

- Environmental
- Socio-Cultural
- Economic

In our facilities we are committed to adopt an ethical and responsible behavior in order to make a good management that decreases or can avoid the damage that can be done, developed based on a good management of its resources without neglecting to provide an efficient service.

Our Princess Hotels chain is working on the development of the Princess and You 360° sustainability program. A Corporate Social Responsibility project with a positive commitment to the environment that surrounds us, integrity with people and excellence in the hotel service we offer to our customers.

It is a tool that we constantly implement in the sustainable development of our activity. We build a better world through the actions that are part of the Princess and You 360° program. Actions that are developed throughout the year to continue growing a virtuous circle formed by our most sustainable values.

At Punta Cana Princess, we maintain effective communication with our customers, employees and suppliers in order to ensure sustainable knowledge

SOCIAL RESPONSIBILITY

Social responsibility is the active and voluntary contribution to social, economic and environmental improvement by companies, with the aim of improving their competitive position, value and added value. This meaning of SR arises from combining economic, environmental and people relations under a governance framework.

At Princess 360 we implement responsible measures designed to minimize our impact on the environment and preserve the natural resources of the area.

The participation of our guests is paramount to achieve the company's sustainability goals, so we invite you to participate in our activities, learn about local events with the hotel staff and give us your feedback on your experience during your stay with us.

In Princess Hotels & Resorts we are convinced that the effective relationship between collaborators, guests, suppliers and community will lead us more than to fulfill the common objectives of fair development and benefits for all, looking for a balance between being an environmental and sustainable company in a responsible and economically profitable way based on our mission, vision and values. We are responsible to develop programs that allow us to approach and benefit our local population in a fair and friendly way.



INTEGRITY

At Punta Cana Princess we work ethically, honestly and transparently in all areas of operation of the establishment, both in the attention to guests and in the relationship with employees, suppliers and the community in general. We are committed to develop programs that allow us to approach and benefit our local population.

We have the following guidelines which help us to carry out our work in a safe and responsible way, guaranteeing the satisfaction of our clients and taking care of the environment.

- **HYGIENE AND SAFETY COMMITTEE:** Through this committee which we work continuously is responsible for providing follow-up to the safety and hygiene of the hotel, through tours and meetings, placing guidelines and monitoring to improve and resolve any situation that may arise and in turn promotes training to employees through lectures, courses and workshops where we include the issues of sustainability and satisfaction of our customers.
- **RELIABLE REPORTING:** We are committed to transparency in all reporting, both internally and externally. This commitment guarantees the accuracy of the data presented and compliance with our hotel's credibility protocols.
- **BUSINESS PARTNERS:** Our efforts are always aimed at working with a broad selection of partners, including non-profit organizations, educational institutions and other sustainable businesses to further our shared goal of creating better communities.
- **UNION AND ASSOCIATIONS:** As established in art 317 of law 16-92 (labor code), a union is any association of workers or employers constituted in accordance with the provisions of the labor code, for the study, improvement and defense of the common interests of its members. For this reason, the Punta Cana princess union also ensures the correct application of labor laws and the additional benefits established in the collective bargaining agreement.

POLICIES

In Punta Cana Princess we have different types of policies which help us to work in a clear way with specific objectives and regulations which are made known to our employees and suppliers.

Among our policies are:

- Sustainability Policy
- Environmental Policy
- Human Rights Policy
- Animal Protection Policy
- Child Protection Policy
- Human Management Policy
- Socio-Cultural Policy

In our report you can see our policies in detail and clearly. It should be noted that nature is focused on establishing standards for the conservation, protection and improvement of natural resources, it is our responsibility to make sustainable use of our natural resources and eliminate all activities that cause deterioration and pollution to the ecosystem and environment.

That is why in our environmental and sustainability policies we are committed to work and make known the commitment to care for and reduce greenhouse gas emissions in order to care for and protect the ecosystem and the environment as well as raise awareness and encourage our customers, suppliers and employees to participate in them.

ENVIRONMENTAL POLICY

Nature is focused on establishing standards for the conservation, protection and improvement of natural resources, it is our responsibility to make sustainable use of our natural resources and eliminate all activities that cause deterioration and pollution to the ecosystem and environment.

We conduct environmental impact assessment studies which we use as a basis for environmental management.

As part of our policy is:

- Maintain a conduct of compliance with current environmental legislation and regulations.
- To establish environmental objectives and goals, as well as, to carry out internal and external audits, to guarantee the continuous improvement of the environmental management system and to contribute to the conservation of the environment.
- Promote awareness, sensitization and training of all employees on environmental care.
- Keep customers informed, encouraging their cooperation and creating a special bond to preserve the environment.
- Implement prevention, action, control and correction measures to reduce environmental impact.
- To care for and maintain our gardens to support and protect biodiversity, planting wild flowers that help us to attract bees. Butterflies or others.

We assume the commitment to develop our activity with the maximum respect and protection to the environment improving continuously, whenever it is within our reach, the techniques, practices and environmental actions.

HUMAN RIGHTS POLICY

The Punta Cana Princess Hotel acts, supports, respects and contributes to the protection of internationally recognized fundamental human rights, making sure not to be complicit in any form of abuse or violation of them, among employees, suppliers, contractors, partners and society in general.

Punta Cana Princess is committed to respect the human rights and public freedoms recognized in the Universal Declaration of Human Rights of the United Nations, is committed to support and defend the fulfillment and protection of Human Rights, as well as to promote the adoption of these principles and values in those companies in which it participates, even without having control, as well as among its suppliers, contractors and collaborators.

Legality in all actions - Punta Cana Princess does not participate in actions that compromise or endanger legality and fundamental ethical principles.

Rejection of any type of discrimination - Punta Cana Princess does not accept any type of discrimination based on age, race, color, sex, religion, political opinion, national origin, sexual orientation, social origin or disability.

Respect for people (rejection of forced labor, child labor and lack of freedoms) - Punta Cana Princess, through the adoption of employment practices compatible with the conventions of the Ministry of Labor, prohibits forced labor in all its forms. Punta Cana Princess promotes a safe childhood, eradicating child labor through its employment admission requirements.

Punta Cana Princess defends freedom of affiliation, association and the effective recognition of the right to collective bargaining.



Quality and safety of services – Punta Cana Princess guarantees that the services and products it provides do not pose a risk to the safety and health of workers, customers and communities for which they are intended and, in case of non-compliance, is committed to correct it.

Defense, promotion and dissemination of Rights – Punta Cana Princess rejects any manifestation of physical, psychological or moral harassment or abuse of authority, or any other conduct that intimidates or offends the rights of individuals.

It also promotes respect for human rights among those societies and communities in which it operates and promotes internally and externally a dignified and respectful treatment of all people.

Due diligence – The actions of Punta Cana Princess are carried out with due diligence with the objective of not violating and respecting the rights of third parties and mitigating the negative consequences of its activities.

Commitment and formalization – Punta Cana Princess through its Code of Conduct and specific procedures for protection against harassment at work and sexual harassment, establishes systems and procedures for detection, reporting, protection and suppression of actions or behaviors contrary to basic social rights and established principles.



SOCIO-CULTURAL POLICY

The Punta Cana Princess Hotel will ensure the protection of children and the most vulnerable social groups, including the elderly and people with disabilities.

- It will support training initiatives for its members on the care, protection and equality of the various social groups.
- Punta Cana Princess adheres to the Code of Ethics for the protection of children, for which it will train its staff, associates and other collaborators, and will maintain a permanent dissemination of its commitment to defend these principles.
- Mechanisms will be established to denounce child sexual exploitation practices and the promotion of child prostitution.
- The commitments established by law 5-13 on equal opportunities for people with disabilities will be disclosed and enforced.

Punta Cana Princess will ensure gender and ethnic equality inside and outside its facilities.

- Any act of racial, religious or cultural discrimination will be denounced both inside and outside the Punta Cana Princess Hotel.
- Punta Cana Princess will respect the freedom of expression of its employees and affiliates as long as they do not violate any moral or ethical code.
- It will promote and implement actions for the conservation of tangible and intangible cultural heritage of the country and in particular of the different communities in which it operates.
- It will preserve and promote the practice of different folkloric activities as part of the services provided by its associates.

Punta Cana Princess will ensure that guests are made aware of the natural, cultural and archaeological attractions at our facility

CHILD PROTECTION POLICY

Guiding principles of labor protection:

Any use of minors for the purpose of labor exploitation in the facilities of the Punta Cana Princess Hotel is strictly prohibited.

The admission to work of minors under 18 years of age is prohibited. Even with the authorization of legal representatives (either father, mother, guardian or legal institution that has assumed it).

May be hired, those who have full capacity to act according to the Civil Code (over 18 years not incapacitated by legal judgment).

Guiding principles for the protection of psychological, moral and sexual integrity:

The Punta Cana Princess Hotel will always watch over the interest of the psychological, physical or moral integrity of the minor, above any other concurrent, including the holder of the parental functions therefore:

It is strictly forbidden any use of minors for sexual exploitation in our facilities.

It will be brought to the attention of the authorities to whoever within our facilities, captures, transports, transfers. Welcomes, receives or lodges a minor for any of the following purposes.

The imposition of forced labor or services, slavery or practices similar to slavery or servitude or begging.

The person who within the facilities of the Punta Cana Princess Hotel, attempts against the sexual freedom of a minor, using violence or intimidation as responsible for sexual aggression, will be reported to the authorities.

The authorities will be informed of anyone who, within the facilities of the Punta Cana Princess Hotel, without violence or intimidation and without consent, performs acts that violate the sexual freedom or sexual indemnity of a minor as responsible for sexual abuse.

Whoever within the facilities of the Punta Cana Princess hotel, by deceit, performs acts of a sexual nature with persons under 18 years of age, will be reported to the authorities. Whoever performs acts in the facilities of the Punta Cana Princess Hotel that attempt against the sexual indemnity of a minor under thirteen years of age will be denounced as responsible for sexual abuse of a minor.

It is prohibited and shall be denounced for the crime of sexual assault of a minor whoever performs acts that attempt against the sexual indemnity of a minor under thirteen years of age in the facilities of the Punta Cana Princess Hotel and the attack occurs with violence or intimidation.

It is forbidden and will be denounced to anyone who performs or causes another person to perform acts in the facilities of the Punta Cana Princess Hotel, of obscene exhibition before minors for exhibitionism.

It is forbidden and will be denounced to anyone who by any direct means, in the facilities of the Punta Cana Princess Hotel, sells, disseminates or exhibits pornographic material among minors.

Whoever in the facilities of the Punta Cana Princess Hotel, favors or facilitates the prostitution of a minor, whether or not using violence, intimidation or deception, or abusing a situation of superiority or need or vulnerability of the minor, will be denounced for prostitution and corruption of minors. The same applies to anyone who solicits, accepts or obtains in exchange for remuneration or promise, a sexual relationship with a minor. It is forbidden and will be denounced to anyone who in the facilities of the Punta Cana Princess Hotel, captures or uses minors or incapable persons for exhibitionist or pornographic purposes or shows, either public or private, or to produce any kind of pornographic material, whatever its support.

Information to the workers and notification to the judicial authority

- 1) During the training period of the personnel of the Punta Cana Princess Hotel, they will be provided with information regarding the behaviors expressed in this document, so that all personnel know how to recognize such behaviors and bring them to the attention of their respective department heads.
- 2) The Punta Cana Princess Hotel has a security document under the authority of the General Directorate of Police and the Ministry of Interior and through it will channel all the behaviors described above to the judicial authority.

PURCHASING POLICY

The Punta Cana Princess Hotel has developed a purchasing policy based not only on the interaction we make in the inclusion of various suppliers with the intention of giving participation to more than one supplier that offer the same product and thus get to boost the local economy, but also based on sustainability, where we take into account a number of requirements before they become part of our portfolio of suppliers.

These requirements will be exposed throughout this document which will be delivered to all our suppliers.

- When purchasing food products, products with environmental certifications should be considered.
- We guarantee equal opportunities for all suppliers offering their products and services. We use a methodology to measure the behavior of suppliers in the supply chain in relation to environmental aspects, evaluating them periodically.
- We periodically evaluate the level of service provided by suppliers to promote healthy competition and avoid risk in the company's operations.
- We evaluate supplier satisfaction with respect to the transparency and clarity of the selection and bidding processes.
- We select domestic suppliers according to criteria of objectivity, impartiality and equal opportunity, to avoid favoritism or conflicts of interest, based on ethics and free competition (competitive prices, added value, financial strength and product quality).
- We select local suppliers considering civil society organizations or community groups usually excluded from developing products for the hotel segment.
- We evaluate the selected local suppliers through the establishment of quality standards, periodic evaluation and formalization that provide greater regional productive sustainability.



We thoroughly validate that the practices of all suppliers comply with standards that do not pollute or harm the environment.

We disseminate among our regular suppliers our commitment to social and environmental sustainability by providing them with a copy of this policy.

Whenever feasible, at Punta Cana Princess our purchasing decisions will favor:

1. Products that reduce greenhouse gas emissions or are made with renewable energies.
2. Products that reduce the use of chemicals that are hazardous to the environment, employees and public health.
- Products that contain the highest possible percentage of post-consumer recycled content.
4. Products that reduce air and water pollution.
5. Products that reduce waste.
6. Products that are reusable and recyclable.
- Products that serve multiple functions (e.g., copier/printers, multi-purpose cleaners) and reduce the total number of products purchased.
8. Through the craft fair, locals offer products directly to customers.
9. Our green products come from companies that work directly with local growers.
- Predefined processes and procedures for the selection and contracting of suppliers and the purchase of inputs
11. Electrical products that are energy efficient.
12. Appliances must have environmental certifications such as class A energy label.

Compliance with this Policy aims to ensure a supply chain that is sustainable over time and responsible to society and the environment.

This Policy will be published in the appropriate internal media and will be disseminated to each of the employees, suppliers, collaborators, third parties and related parties, the mere fact of the continuity of the daily operation will be sufficient evidence of the acceptance of the same and makes compliance with it enforceable.

At Princess Hotels & Resorts, we firmly believe that an effective relationship among collaborators, guests, suppliers, and the community is essential to achieve common goals of equitable development, generating benefits for all. We strive to strike a balance between being an environmentally friendly, socially responsible, and economically profitable company, guided by our mission, vision, and values.

We consider the active participation of our guests crucial in achieving the company's sustainability objectives. For this reason, we extend a warm invitation to them to engage in our activities, stay informed about local events through our hotel staff, and provide feedback on their experience while staying with us. We appreciate their contribution to building an environment where social responsibility and sustainability are shared priorities.



SUSTAINABILITY PRACTICES

Sustainable practices will help us to work more efficiently in our commitments to the care of the environment. At the Punta Cana Princess Hotel, we are committed to contribute to protect and care for the environment and the ecosystem through a management system according to our sustainability and environmental policies.

To meet the objective it is necessary to develop a series of guidelines to follow as sustainable practices that in the Punta Cana Princess hotel we will be developing in the short and long term.

Give talks and workshops on environmental sustainability.

- We implement strategies for the reduction of water and energy consumption. We carry out campaigns for the reuse of towels and sheets in guest rooms.
- Through informative posters we encourage guests to develop sustainability measures and practices.
- Waste recycling program Noise control measures
- Ecological practice "NO SORBETES ON THE BEACH". Ecological activities with hotel employees
- Training and awareness of employees in environmental protection.
- Policies for the non-exhibition, trade and exploitation of archaeological artifacts. Policies for the protection of minors
- Purchasing from suppliers with ecological certifications Policies for the protection of endangered and exotic animals
- Ecological practices for pest reduction through traps and biodegradable products. Safe final destination for hazardous waste generated at the hotel.
- Contributions to the community
- Program to reduce negative environmental impact on the beach. Measures to protect air quality
- Gardens cared for and protected through maintenance
- Carry out sustainable and environmental activities on specific dates, such as wetlands day.

PRINCESS AND YOUR 360°

Princess & You 360 is a sustainability program created by our Princess chain in order to develop sustainable social responsibility through the support of our local community. Its acronym CSR (Corporate Social Responsibility) implies an ethical behavior that has given value to the company Princess Hotels. During 2019, the Corporate Social Responsibility plan of Princess Hotels has been developed based on specific points.

These include:

- Integrating Corporate Social Responsibility in education, training and research.
- Responsible management of human resources and promotion of employment.
- Responsible social investment in R&D&I
- Improving the company's relationship with its suppliers.
- Encouraging responsible consumption by everyone
- Inculcating general respect for the environment
- Encourage development cooperation in all sectors.
- Encourage coordination and participation actions
- Energy efficiency in machinery and electrical equipment



WITH OUR COMMUNITY AND CULTURE

Through a series of guidelines previously exposed in our report, we carry out different activities to support our community and local culture, we carry out activities to disadvantaged communities in our surroundings such as:

- Donations of toys
- Donation of school supplies
- Campaigns with "Pack for a Purpose Tree of Illusion
- Agreement for donations to centers specializing in Autism, Children with Cancer, Restaurants Against Hunger, food banks.
- Donations to Nursing Homes

In all our activities we promote the education of the most vulnerable communities, as well as share values of respect, empathy, honesty towards people in need.



WITH OUR ENVIRONMENT

On each special date, at the Punta Cana Princess Hotel we get involved in environmental activities together with our collaborators, and we invite our clients to participate in them.



WITH OUR SUPPLIERS

At Punta Cana Princess we offer opportunities to all members of the communities in which we operate. As objectives we have for our suppliers:

Ensure equity in the economic opportunities available to all suppliers in the area.

Environmentally friendly products.

Development of the resources of the communities that surround us.

High quality products to guarantee the satisfaction of the products consumed by our customers.



WITH OUR GUESTS



WITH OUR EMPLOYEES

Throughout the year, we organize activities to promote and enhance the bonding between employees, as well as the ethical, professional and personal development of all our employees.



SOLIDARITY AND ENVIRONMENTAL ACTIONS

Through different actions that we carry out with the community, solidarity and environmental actions as support and in order to keep our areas clean and organized.

Through operations and cleaning days on the beach, in other areas and mangroves that are in the surroundings of our facilities and within the same.

We also carry out a series of activities as you can see below:

- Donations
- Talks / Workshops / Conferences Earth Day Activities
- Activities on specific environmental dates
- Activities with the staff

Cleaning operation with employees:

Through our employee's clean up days and programs we encourage you to clean and collect waste in the different areas of our hotel, both green areas and the beach. At the same time we teach you the correct recycling process and encourage you to take care of the planet.



Donations of supplies



Donations to the Asilo

Through the Princess & You 360 program and the Parck For a Purpose program, together with our brother hotels, we delivered food to the Asilo, sharing an emotional moment with an organization in need of our support.



Employee Celebrations:

As a custom every year as a token of appreciation for the effort made by our employees every day during their work performance, we highlight their work and hold a lunch and a party for all our staff. Every year during the month of December we hold the so-called employees' party, with a delicious lunch, dances and recognition.



Donation of school supplies to schools:



Zafacones for Proper Recycling Employee & Customer Area



Sustainability & Environmental Practices Information Signage

Practices that we carry out and invite customers to continue to contribute



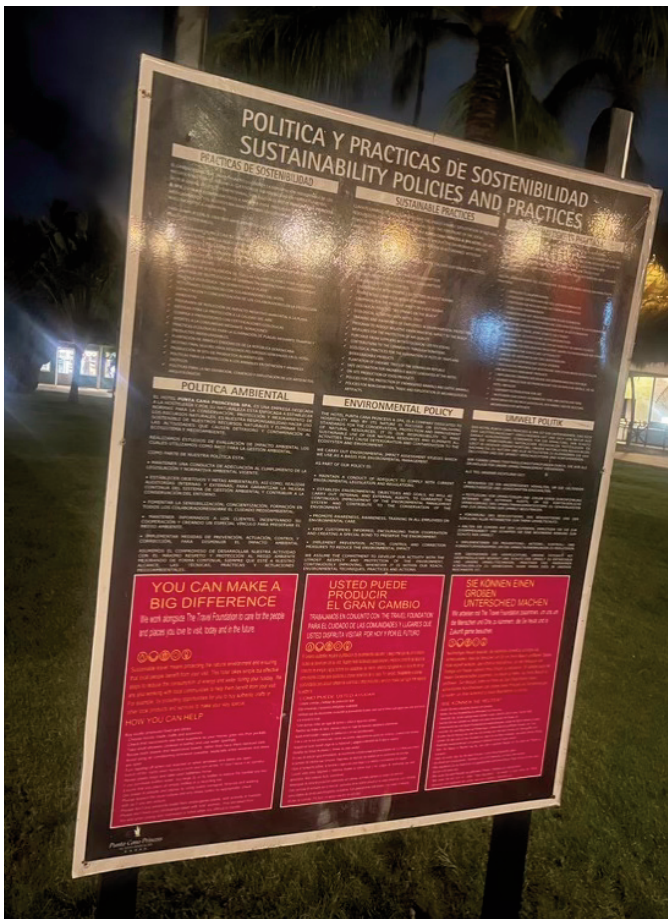
Local Guide in the Lobby

To make part of our culture known in the Dominican Republic

Informative sign about our policies for guests

Ecological Urinals

Signs in guest bathrooms inviting and informing you about environmental care and support for sustainability.



PROGRAMS

Punta Cana Princess is a hotel that supports and promotes environmental and sustainability participation with the local communities through different programs. As a Hotel we are responsible for informing our employees of the different campaigns and informing them of the activities as well as raising awareness and involving them in activities concerning the care of the environment, sustainability and reduction of greenhouse gases.



Tree of Illusion

The Tree of Illusion is a campaign that our Princess Hotels chain carries out at the end of the year. Starting in November until January, with the purpose during the Christmas season, to collect toys or other objects to be donated to the children of our local community with low resources, in this way we support the community through an environmental social responsibility.



Pack for a Purpose Program

(Package with a purpose) As part of the community, at Princess Hotels we are very conscious of our duty to help the community to improve the conditions of its most disadvantaged members. Our hotels offer you the possibility to help during your trip thanks to one of the projects we collaborate with: Pack for a Purpose. An action such as saving a little space in our suitcase for small items that can help improve the education of children in the community. With just a little space in your luggage we can make a big impact in the communities where our hotels are located.



WATER MANAGEMENT

Water management is the process of managing and protecting a region's water resources. The objective is to ensure access to water in an equitable, safe and affordable manner, including: Planning, Development, Distribution, Conservation, Quality Control.

Water management is important for community development, the economy and people's health. Some actions we take into account for good water management are:

Improve food hygiene practices and hand washing. Encourage the use of habit change techniques.

Turning off the water when washing hands, teeth, face or shaving.

Water management Year 2024

ACTION	RESPONSIBLE	NECESSARY RESOURCES	CORRESPOND	FOLLOW UP
Awareness-raising campaigns on water conservation	HR & Quality	Give lectures, workshops and activities that involve the topic of water saving.	Line employees, middle management and managers	85%
Leakage correction	Maintenance	Perform the action plan and follow up immediately by correcting it and checking to make sure it does not recur or there may be another one.	Maintenance & Quality	85%
Encouraging staff to report leaks	Quality	Through talks, personnel are instructed to report it immediately so that it can be corrected and excessive water consumption can be avoided.	Line employees, middle management and managers	85%
Placing Ecological Urinals in the restrooms of the areas	Maintenance & Quality	Placing ecological urinals as they help to save water.	Maintenance & Quality	100%
Placing ecological toilets in the bathrooms of the rooms.	Maintenance & Quality	Placing ecological urinals as they help to save water.	Maintenance & Quality	80%



In 2024 we were able to complete 95% of the proposed objectives for 2023, and in 2024 we will continue to follow up on the objectives proposed in 2023, since they are points of improvement that may arise repeatedly.

In 2024 we carried out a good water management, thus achieving to place in the bathrooms of the guests all the ecological urinals, we also carried out the irrigation of all our gardens at night, starting at 11:00 pm in order to save more water. By avoiding watering during the day, the soil will not evaporate because it will consume more water. We also achieved that the staff identifies with the issues of environmental sustainability, where they perform correct practices for saving water. Turning off taps, faucets and sinks.

We are proud to know that what we have been achieving with so much effort, dedication and hard work has been accomplished, which is why in 2025 our water management will be able to surpass the experiences achieved in 2023-2024.



ENERGY MANAGEMENT

Energy management is as important as water management, that is why in Punta Cana Princess we take the necessary measures to contribute to saving energy.

Through a series of measures which are known to our employees which encourage them to save energy. Here below you can see the energy management that we carry out during the year 2023.

It should be noted that 90% of the objectives proposed as energy saving measures were achieved during the year 2024. In 2023, our management exceeded 85% of last year's management.

Energy management Year 2024

ACTION	RESPONSIBLE	NECESSARY RESOURCES	CORRESPOND	FOLLOW UP
Promoting energy savings to our Guests	HR & Quality	Posting signs that can provide necessary guidelines for savings	Guest	90%
Placing Ecological Urinals in the restrooms of the areas	Maintenance & Quality	Placing environmentally friendly urinals as they help to save energy.	Maintenance & Quality	100%
Talks & Awareness	HR & Quality	Seek strategies to involve staff in energy saving measures, turn off office lights, turn off equipment when not in use, etc.	Line employees, middle management and managers	85%
Acquire electric vehicles	Maintenance, Warehouse & Security	Switching vehicles to electric vehicles, thus reducing energy consumption.	Maintenance & Quality	70%
Install all energy-saving lights	Maintenance & Quality	Placing ecological urinals as they help to save water.	Maintenance & Quality	100%



Our energy management in the year 2024 was able to achieve 95% of the proposed objectives. Thus achieving that 100% of our lights are energy efficient as well as through adapted savings measures in water management that may involve energy is also decreased.

We would like to show you here below our chart with the goals achieved during our energy management in the year 2024 those that are at 80-85-90% we will continue to work during the year to achieve 95-100%.



WASTE MANAGEMENT

Waste management is as important as energy and water management because through it we can carry out the above mentioned practices concerning sustainable issues in the internal areas of more private access such as the kitchen, rooms and other areas.

That is why we have designed a detailed waste management program and you can see it below:

RECYCLING PROGRAM IN THE GASTRONOMIC AREA

Recycling vegetable oil in kitchens: As part of our recycling program in kitchens, we reuse oil, with the intention of not generating too much hazardous waste, for health reasons and in compliance with our hygiene and food safety regulations. After it is removed from the kitchen, it is taken to a collection center intended only for storing oil, from where it is later removed by the company Resicla SRL, to be converted into Diesel oil.

- Waste separation in kitchens and restaurants: Every day we separate waste in the kitchens into organic and inorganic.
- Inorganic: With containers designed and identified for this purpose, the separation is carried out. Specially placed plastic and metal containers are placed in the collection center from where the company Resicla SRL, removes it.
- Organic: After they are separated, the organic waste is taken to the wet garbage room to be removed by a company with permits to perform such extraction. It should be noted that 40% of the waste generated in our property is destined as food for an animal pen (pigs).

In our restaurants we separate organic waste from recyclable waste; at each waiter's station there are containers for separating plastics (yogurt containers, butter, jams, etc.).

Program for reusing cups in the bars: In the bars we use polypropylene cups, which after being washed and disinfected (as indicated by our health and food safety system) are reused again. With this measure we are able to stop using plastic cups, which are not environmentally friendly.

ROOM AREA RECYCLING PROGRAM

Separation of waste in rooms:

Our housekeeping personnel are trained and instructed to separate waste at the time of room cleaning.

Mostly plastic bottles which at the end of the working day of the housekeeping staff are taken to the collection center, once there they are removed by RESICLA SRL.

OTHER AREAS

Paper Recycling in Offices:

It is considered that paper recycling saves material and prevents the continuous problem of deforestation that is generated, among other things, to obtain wood and the paper derived from it.

This situation causes huge green spaces such as forests and jungles to become vast deserts in which the original biodiversity is lost and it is impossible for any form of life to grow or flourish. In this way, resorting to paper recycling in Punta Cana Princess is an important activity because it allows reusing an interesting part of the material that would otherwise be discarded, thus contributing to the environment.

Cardboard Recycling:

As with other waste, we also have a collection center for cardboard.

Hazardous Waste:

We make sure to give a safe final destination to the hazardous waste generated in our property, which are removed by RESICLA SRL Company, who has the necessary permits to perform such action. At PCP we safely remove the following waste

AAA or rechargeable batteries Vehicle Batteries / Vehicle Tires Mineral Oil
96" Fluorescent Lamps / 48" Fluorescent Lamps Lamp ballasts
Toner
Compact fluorescent bulbs Paint waste buckets
Light bulb sockets Empty vegetable oil cans

OBJECTIVES

In Punta Cana Princess, we are committed to work to achieve specific objectives in the next period, year 2025. Recognizing the great importance of sustainability and the environment for our surroundings, that is why we want to highlight it in the following way:

- Provide more talks and workshops on environmental care, sustainability and biodiversity. Conduct art workshops with reusable and recyclable materials.
 - Create an environmental calendar and make it known to our employees, guests and service providers in our facilities.
 - Encourage our customers to participate in environmental and sustainable issues. Carry out activities on specific environmental dates.
 - Train staff in sustainable tourism, chemical handling, service improvements, and environmental issues. In order to ensure a high quality staff and can encourage customers to help us take care of the environment through visible practices.
 - Reduce water and energy consumption by 5% in the next 2 years through sustainable strategies.
 - Raise awareness in a practical and efficient way. Reduce carbon footprints.
 - Participate and support the community as socially responsible.
 - Remodeling project in our Punta Cana Princess facility in 2 years or less, in order to have in mind the acquisition of more environmentally friendly products and sustainability after a future remodeling.
 - To take the necessary energy saving measures through awareness raising, lectures, workshops and posters.
 - Correct reported water leaks and seepage immediately.
 - Carry out activities that involve the personnel in this way we will instruct them in a more direct way in the care and support of sustainability and the environment.
 - Reduce greenhouse gas emissions by 20% in the next 2 years. Increase waste recycling by 30% within the next 2 years.
- Improve working conditions and increase employee training by 15%

In 2024 our objectives were worked on and completed, in our report you have been able to see some photos of the activities and programs carried out, as well as actions. Among the objectives achieved in 2024 we can identify the following:

We increased staff awareness of sustainable issues. We had a reduction in energy consumption.

- We purchased electrical equipment (environmentally friendly). All our lights are of low consumption.
- We increased the number of recycling points in the hotel.
- Through informative posters we strengthened the savings campaign in the guest area. Acquire more electric trains to replace the fuel trains.
- Social and community actions were carried out. We carried out training sessions for our personnel.





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