



GRAND RIVIERA PRINCESS



FACT SHEET

Valid from December 23rd, 2025 to December 22nd, 2026

JUNIOR SUITE (156)

- 156 Junior Suites
- Rooms with 1 king-size bed + sofa bed or 2 double beds
- Bathroom with shower
- Bathroom amenities
- Hairdryer
- Magnifying mirror
- Smart air conditioning
- Safe deposit box (no extra charge)
- Coffee maker
- Room service (Extra fee)
- Iron and ironing board
- 55" Smart TV
- Wi-Fi
- Minibar (water, soft drinks, and beer, refilled daily)
- Balcony/Terrace
- Telephone in room
- Umbrella (for hotel use only)

* Maximum occupancy: 4 persons (3 adults + 1 child or 2 adults + 2 children)

DELUXE JUNIOR SUITE (396)

- 396 Deluxe Junior Suite (42 Deluxe Junior Suite Swimout ages 13 and older only)
- Rooms with 1 king-size bed + sofa bed or 2 double beds
- Bathroom with bathtub and shower
- Bathroom amenities
- Hairdryer
- Magnifying mirror
- Smart air conditioning system
- Safe deposit box (no extra charge)
- Coffee maker
- Room service (Extra fee)
- Iron and ironing board
- 55" Smart TV
- Wi-Fi
- Minibar (water, soft drinks, and beer, refilled daily)
- Balcony/terrace
- Telephone in room
- Umbrella (for exclusive use in the hotel)

*Maximum occupancy: 4 persons (3 adults + 1 child or 2 adults + 2 children)

LAGUNA VILLA SUITE (24)

- 24 Laguna Villa Suite rooms with 1 king bed
- Private check-in and check-out at the Laguna Lounge
- Moist towel and welcome drink
- Early check-in and late check-out (subject to availability)
- Personalized concierge service
- Platinum Club Services Included
- Towel service for pool and beach use
- Bathtub
- Bathroom with outdoor shower
- Bathrobes and slippers
- Steam iron
- Safe deposit box (no extra charge)
- Smart air conditioning
- Capsule coffee machine (refilled daily)
- 24-hour room service
- 55" Smart TV
- Umbrella (exclusive use at the hotel)
- Premium Wi-Fi
- Hydrotherapy per person, per stay (minimum 4 nights)
- Culinary experience (once per week in the Villa area)
- Exclusive lounge and pool area with bar service
- 15% discount on food and drinks at our exclusive Chill Out Beach Club.
- 15% Discount on all SPA treatments (individual services only)

* Maximum occupancy: 2 persons (adults only, 18+)

PLATINUM SUITE (62)

- 62 Platinum Suite rooms
- Rooms with 1 king-size bed + sofa bed or 2 double beds
- Reading light
- Bathroom with bathtub and shower
- Terrace with whirlpool tub
- Bathroom amenities
- Hairdryer
- Magnifying mirror
- Smart air conditioning system
- Safe deposit box (no extra charge)
- Bathrobes and slippers
- Steam iron
- Umbrella (exclusive use in the hotel)
- Capsule coffee maker (refilled daily)
- Room service from 7 a.m. to 11 p.m.
- Telephone in bedroom
- 55" Smart TV
- Wi-Fi
- Welcome liquors in the room (once per stay)

- Minibar (water, soft drinks, beer, refilled daily)
- Personalized concierge service
- Turndown service (upon request)
- Towel service in the room, pool, and beach

*Maximum Occupancy: 4 persons (3 adults + 1 child or 2 adults + 2 children)

PLATINUM SUITE PLUNGE POOL (34)

- 34 Pool Platinum Suite Plunge Pool
- Rooms with 1 king-size bed + sofa bed or 2 double beds
- Reading light
- Bathroom with bathtub and shower
- Bathroom amenities
- Hairdryer
- Magnifying mirror
- Safe deposit box (no extra charge)
- Bathrobes and slippers
- Steam iron
- Umbrella (hotel use only)
- Smart air conditioning
- Capsule coffee machine (refilled daily)
- Telephone in bedroom
- 55" Smart TV
- Welcome liquors in the room (once per stay)
- Mini bar (water, soft drinks, beer, refilled daily)
- Room service from 7 a.m. to 11 p.m.
- Personalized concierge service
- Turndown service (upon request)
- Towel service for pool and beach
- Private furnished terrace with sun lounger
- Access to private pool (11 m²)

*Maximum occupancy: 3 persons (over 13 years old)



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PLATINUM CLUB

- Private check-in, wet towel, and welcome drink
- Early check-in and late check-out (subject to availability)
- Concierge service in the Platinum Lounge area
- Platinum bracelet and exclusive use of the Platinum Lounge
- Exclusive pool with waiter service (drinks only)
- Private beach with bar service and waiters (drinks only)
- Domestic, international, and premium drinks included. Platinum areas only
(age spirits, wines, and champagnes not included)
- Special event
- Personalized assistance with restaurant reservations
- Priority dinner reservations (dine-around)
- Green fee discount on the outdoor golf course (subject to availability)
- 10% discount on all spa treatments (individual services only)
- 10% discount on food and beverages at our exclusive Chill Out restaurant
- 1 Princess beach bag
- * Maximum occupancy: 4 persons

MASTER SUITE (2)

- 2 Master Suites
- Rooms with 1 bed (king size), living room, and dining room
- Private terrace with ocean views and a whirlpool tub
- Bathroom with bathtub and shower
- Bathroom amenities
- Hairdryer
- Magnifying mirror
- Reading lamp
- Bathrobes and slippers
- Capsule coffee machine (refilled daily)
- Steam iron
- Umbrella (exclusive use in the hotel)
- Telephone in the bedroom and living room
- 65" Smart TV
- Premium Wi-Fi
- Premium welcome liquors in the room (once per stay)
- Minibar (water, soft drinks, beer, refilled daily)
- Safe deposit box (no extra charge)
- Intelligent air conditioning system and 2 ceiling fans on the terrace
- 24-hour room service
- Turndown service
- Private check-in, wet towel, and glass of Welcome wine
- Concierge service in the Platinum Lounge area
- 1 exclusive dinner (a la carte restaurant with a set menu of your choice)
- Green fee discount on the outdoor golf course (subject to availability)

- 15% discount on all spa treatments (individual services only)
- Free spa package (30-minute massage, facial, foot and/or hand exfoliation) per person, per stay (minimum 4 nights)
- 1 Princess beach bag
- Platinum Club services included
- * Maximum occupancy: 2 adults + 1 child

ALL INCLUSIVE PLAN INCLUDES

- 12 swimming pools, (8 main ones for Adults and 4 for Children) Some with internal Hot Tubs.
- Towel drop-off point for beach and pool.
- 4 main international buffets
- 6 a la carte restaurants** (1 Italian, 1 Grill, 1 Mexican, 1 Asian, 1 Rodizio, 1 International Gourmet).
- 14 bars (including pool wet bars)
- 24-hour sports bar
- National and international drinks
- Fully equipped gym
- Organized daytime activities and nighttime entertainment
- Areito Nightclub (admission and national and international drinks included. Exclusive for those over 18)
- Non-motorized water sports (No extra fee)
- Archery (18+)
- Daytime Kids' Club (outdoor playground and pool) for children ages 4 to 12
- 5 tennis courts
- 1 paddle court
- 4 pickleball courts
- 1 multipurpose court (basketball, soccer, etc.)
- Introductory scuba diving in the pool (1 lesson per person per stay)
- Transportation within the hotel
- Free basic Wi-Fi in rooms and hotel areas
- 24-hour coffee bar
- Water park
- Ice cream parlor located in the plaza
- "Romance" Honeymoon Package (with marriage certificate, valid for a maximum of 30 days after the wedding)
- Includes:
- Room with double bed
- * Platter of petits fours (1 per stay)
- * 1 bottle of sparkling wine
- * Late check-out free of charge (subject to availability)
- * Special room decoration
- * Special honeymoon dinner
- * Complementary photo souveni

ADDITIONAL FEATURES

(EXTRA CHARGE)

- Room service in Junior Suite, Deluxe Junior Suite, and Deluxe Junior Suite Swim-Out categories
- Spa
- Medical Center (doctor available 24 hours)
- Meeting rooms
- Shops
- Golf packages at off-site courses (subject to availability)
- Tennis lessons
- Babysitting services
- Chill-Out Beach Club and Restaurant
- Laundry
- National and international calls
- Motorized water sports
- Playground and game room
- Shuttle service to downtown Playa del Carmen